

2-1-1 Idaho CareLine State Fiscal Year-to Date Summary by Contact Classification As of August 2008

[State Fiscal Year (SFY)=July 1, 2008 to June 30, 2009]

Call Classification	July	August	Total Calls
Abuse/Neglect	291	281	572
Adoption	115	108	223
Childcare	3724	4362	8086
Clearinghouse	12	10	22
Dentist	78	76	154
Disabilities (under age 3)	49	45	94
Disabilities (age 3 & older)	133	116	249
Doctor	133	151	284
Employment / Business	137	103	240
Environmental Health	73	58	131
Financial Service / Benefits	4258	4855	9113
Foster Care	135	115	250
Fraud	0	95	95
Health Resources	629	600	1229
Immunizations	85	108	193
Medicaid (Age 19-)	786	937	1723
Medicaid (Age 19+)	1317	1391	2708
Medicaid Dentist	200	203	403
Medicaid Doctor	422	466	888
Mental Health	198	179	377
Miscellaneous	867	790	1657
Senior Issues (Age 60 & older)	143	138	281
Social Security	0	95	95
Substance Abuse	126	154	280
Tobacco	29	26	55
WIC	386	322	708
Total:	14326	15784	30110

(Spanish contact information included - see Spanish contacts for detail)

Source: IDHW 2-1-1 Idaho CareLine "Get Connected Get Answers"

Note: Report displays the cumulative contacts received to date during the SFY by month, by contact classification, and total contacts to date.